STOP

FOR VISITORS (NSW)

Novel Coronavirus2019 (COVID-19) Information 24/07/2020

In response to the current COVID outbreaks across Sydney, we are reintroducing stricter public health measures within our hospitals. We apologise for any inconvenience or hardship this may cause but appreciate your understanding of the need to keep our patients, staff and doctors safe.

We encourage you to contact your loved one by telephone or device, our staff are happy to assist so you can keep in touch.

Healthe Care has mandated the following Visitor Restrictions.

- Until 14 days have lapsed from returning or arriving from overseas (flight / cruise), interstate travel (Victoria) AND / OR
- Have been in close contact with a confirmed or suspected case of COVID-19 in the previous 14 days AND / OR
- Diagnosed with COVID-19 (unless no longer directed to be self-isolated) AND / OR
- Have a fever (even in mild) or respiratory illness like symptoms (a cough, shortness of breath, runny nose, tiredness and breathing difficulties) AND / OR
- A recent loss of the sense of smell? OR an altered sense of taste? you must follow the advice of the public health authorities AND / OR
- Reside in Liverpool City or Campbelltown City or visited a COVID-19 declared hotspot

DO NOT ENTER THE HOSPITAL OR VISIT OUR PATIENTS FOR 14 DAYS

If you are unwell and require urgent medical attention you should contact your GP or call 000 for an ambulance (this will work even without phone credit).

- All visitors are required to wear a face mask. You may wear your own face mask.
- A patient is permitted **one visitor** each day for no longer than **one hours**.
- For the oncology unit and critical care areas the duration period will be determined based on the gravity of the patient's condition
- No visitors under the age of 16 years are permitted. Exceptions for e.g. end of life support
- Visitors who reside in Liverpool City or Campbelltown City will **be excluded** from the facility. Exceptions on a case by case basis can be made by the Facility Chief Executive Officer. If approved to visit, visitors must wear a level 1 surgical mask at all times whilst in the facility. Visitors can wear their own masks if they arrive with one.
- Visitors who have attended a Covid Hotspot will be restricted and advised to get tested.
- All visitors will be screened at entry to the hospital before access is granted to the hospital. This includes recording your temperature. If your temperature is ≥ 37.5°C or you have respiratory like symptoms you are not permitted to enter the hospital.
- Volunteers and other non-essential visitors will not be visiting our facility until further notice.
- Maintain social distancing of 1.5 metres at the bed side.

Upon entry to the hospital and during your visit practice simple hygiene by:

- making sure to clean your hands thoroughly for at least 20 seconds with soap and water, or use an alcohol-based hand rub.
- cover your nose and mouth when coughing and sneezing with tissue or a flexed elbow **AND**

Practice physical (social) distancing by:

- Keeping a distance of 1.5 metres (5 feet) between you and other people where possible. You are required to wear a surgical face mask.
- After putting your face mask on to cover your nose and mouth, do not touch the front of the mask and remove it using the ear loops or head straps.

- Dispose of the used mask into a waste bin and perform hand hygiene with soap and water or alcohol hand rub
- Avoid shaking hands, hugging, touching or kissing other people or sharing food
- Avoid close contact with anyone with cold or flu-like symptoms, loss of smell or absence of taste.

We are also encouraging visitors to download the Australian Government's *COVIDSafe app*, which is designed to provide early notification of possible exposure.

Declared NSW Covid-19 hotspots can be found at https://www.nsw.gov.au/covid-19/latest-news-and-updates

If you are concerned please contact ***healthdirect 1800 022 222*** or the ***Public Health Unit 1300 066 055*** for further information.